

# SK123: NetView / TEC / ITM Integration Workshop

## Course Description

### Format

Classroom Workshop

### Duration

5 days

### Description

This is a series of advanced workshops covering integration techniques between Tivoli NetView, Tivoli Enterprise Console (TEC) and IBM Tivoli Monitoring (ITM). Both NetView on Unix and NetView on Windows will be discussed. The TEC rules supplied for NetView will be examined in some detail to understand the root-cause analysis of networking problems and their correlation with system and application problems reported using the new servmon and itmquery functions available to integrate NetView with ITM.

### Prerequisites

Students **must** have a good working knowledge of Unix and shellscripting, Tivoli NetView, TEC and ITM. Prior attendance on basic NetView, TEC and ITM classes, or equivalent minimum experience, is **mandatory**. Knowledge of TEC rule writing is highly recommended.

### Audience

This course is aimed at technical IBM consultants, business partners and users requiring in-depth knowledge of NetView / TEC / ITM integration capabilities.

### Curriculum Relationship

This workshop requires previous attendance on basic NetView, TEC and ITM classes. The class is a 5-day offering combining three separate workshops, SK01, "NetView / TEC Integration Workshop", SK02 "NetView / ITM Integration Workshop" and SK03 "NetView / TEC / ITM Integration Workshop".

## Objectives

At the end of the class, students should have significantly enhanced their ability to craft integration solutions between NetView, TEC and ITM.

A large practical content should have increased a student's confidence and experience in customizing these options.

Sample code will be made available to students from which they can develop their own customized solutions

## Contents

- NetView / TEC Integration Architecture
- Configuring NetView-to-TEC Integration
- Configuring TEC-to-NetView Integration
- The Role of the TEC State Correlation Engine (SCE)
- Understanding TEC classes for NetView Integration
- Understanding TEC rules for NetView Integration
- NetView / ITM Integration Architecture
- Configuring NetView to monitor ITM Servers and Services
- Configuring ITM to manage NetView Servers
- NetView / TEC / ITM Integration Architecture
- The role of the TEC State Correlation Engine (SCE) in NetView / ITM Integration
- TEC classes supplied for NetView / ITM integration
- TEC rules supplied for NetView / ITM integration

## Further Details

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